

Fire action

High-rise blocks are built to withstand fire for sufficient time for the fire brigade to attend and deal with the fire without the need for full evacuation.

Residents in properties not affected by fire or smoke should remain in their home unless advised otherwise by the fire brigade.

If there is a fire in your property:

- Alert any other people in the property.
- Leave the room at once and close the door to prevent smoke and fire spreading. Don't tackle the fire yourself unless it is safe to do so.
- Leave the property calmly and when everyone is out close the front door to prevent smoke and fire spreading.
- Leave the building.
- Don't use balconies unless they lead out of the block.
- Call the fire brigade on 999 it's free from any telephone. Give the operator your address including the number of your flat and tell them which floor the fire is on.
- Make yourself known to the fire brigade as soon as possible.

If there is a fire in your building:

- Stay inside your property if you don't know where the fire is.
- Close your front door and your windows to prevent smoke entering your property.
- The fire brigade will guide you to a safe location, if they think you should evacuate your home.
- If you feel threatened by fire or smoke and it is safe to leave your property, leave the building by the staircase. Do not use the lift, close your front door behind you.

If there is a fire, you should leave the block only if your property is affected by fire or smoke.

Stay in your property if you are not directly affected by the fire, otherwise you may be putting yourself and your household at risk from smoke. If you are required to evacuate the fire brigade will notify you.

